

**Please join us on Friday, March 27, 2017 (1p.m. – 4p.m.)**

**Mental Health America of Greater Tarrant County**

**“Conflict Resolution in the Workplace”**

**Myrna Robles**

“Conflict Resolution in the Workplace,” will incorporate conflict resolution strategies modified from Positive Parenting models created by Myrna Robles.

We will explore emotional management techniques. We will learn to channel our conflicts in the workplace resulting in a more stress free and productive environment.

Come prepared to participate, as we learn thru role play effective conflict management.

Finally, we will discover where empathy fits in the workplace and how to initiate it.

After a career in commercial childcare Myrna began working with individual families providing family and parenting support. She has raised six incredible sons and has collectively worked with hundreds of children over the course of her career. Myrna also teaches parenting classes for families in the CPS system who are working towards reunification. Her most recent venture includes what she calls her “awaited destiny”. Having raised her children and recently retired from her career in childcare and family support, Myrna has joined the MHA family as Suicide Awareness and Education Community Liaison.

**Learning Objectives**:

1.) Learn new ways to approach conflict resolution in the workplace.

2.) Explore ideas on relying on empathetic response as a conflict resolution technique.

3.) Enjoy the experience of learning and sharing how to be more effective at work when conflict is resolved uniformly.

The fee for this **3-hour CEU seminar** is $50 for non-MHA members, $40 for MHA members and $20 for students.Registration deadline (online/by mail) **must be received** by March 23, 2017

1) Mail check to MHA at 3136 W. 4th Street, Ft. Worth, TX, 76107; fax number: 817-810-3230

2) Online at www.[Eventbrite](https://www.eventbrite.com/e/conflict-resolutions-in-the-workplace-myrna-robles-tickets-33063177855).com

MHA is an approved provider of continuing education in Texas for LPC with approval #1099, Social Workers #5467, and LMFT #419.

For additional information, please contact Barbara Jordan at 817-569-5779 / Barbara.Jordan@mhmrtc.org or Deannah Rowell at 817-569-5780 / Deannah.Rowell@mhmrtc.org

**Registration by Mail (print off and send with check or credit card payment to MHA)**

NAME:

ADDRESS:

CITY, STATE, ZIP:

HM/CELL PHONE: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_WK PHONE:

E-MAIL:

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SECURITY CODE: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ TOTAL AMOUNT ENCLOSED: $\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_